

Curriculum Vitae  
**Melissa R. Walter**

mwalter@southalabama.edu  
(251) 380-2764

6021 USA Drive S. CB 204  
Mobile, AL 36688-0002

## **Education**

---

College: University of South Alabama  
Degree: Doctor of Philosophy (ABD)  
Area of Study: Instructional Design and Development

College: University of South Alabama  
Degree: Master of Science (2016)  
Area of Study: Instructional Design and Development

College: University of South Alabama  
Degree: Master of Arts (2008)  
Area of Study: Corporate and Public Communication

College: University of South Alabama  
Degree: Bachelor of Arts (2005)  
Area of Study: Psychology  
Minor: Communication

## **Academic Appointments and Related Experience**

---

**Position:** **Instructor (August 2017 - Present)**  
**Location:** University of South Alabama, Department of Communication  
**Duties:** Teach undergraduate students in communication studies track courses, develop relevant course materials, advise undergraduate students, serve on department, college, and university committees, and other duties as needed.

**Position:** **Distance Learning Specialist II (May 2014 – August 2017)**  
**Location:** University of South Alabama Innovation in Learning Center  
**Duties:** Developed training materials; taught workshops on Quality Matters, Sakai, and classroom pedagogy techniques. Gathered and incorporated course content into deliverable formats; created assessment materials; designed, developed, and supported online and blended courses that were in line with Quality Matters standards; coordinated with faculty and support staff to ensure materials were created or

obtained for courses; produced instructional artifacts that were professional, free from errors, within design parameters, and delivered on time; provided support to faculty and staff on matters pertaining to online, blended and web-enhanced courses, managed ILC social media presence.

**Position:** **Distance Learning Specialist I (July 2013 - May 2014)**  
**Location:** University of South Alabama Innovation in Learning Center  
**Duties:** Provided support to faculty, staff, and students on matters pertaining to online, blended, and web-enhanced courses; assisted in faculty and staff training; assisted in developing training materials and aids, prepared meeting notes for distribution to staff; reviewed competency for faculty certification in Sakai, created and duplicated course materials for faculty, managed the USAonline webpages and login portal.

**Position:** **Instructional Design Graduate Assistant (August 2010 - July 2013)**  
**Location:** University of South Alabama Innovation in Learning Center  
**Duties:** Assisted faculty with developing online courses and utilizing technology in online and face-to-face courses; produced video materials, podcasts, and job aids; assisted in teaching training courses.

**Position:** **Adjunct Instructor (August 2008 – July 2017)**  
**Location:** University of South Alabama, Department of Communication  
**Duties:** Taught undergraduate courses such as Introduction to Communication Media (CA 101), Public Speaking (CA 110), Argumentation (CA 210), Interpersonal Communication (CA 211), Communication in Organizations (CA 230), and Small Group Communication (CA 275)

**Position:** **Graduate Teaching Assistant (August 2006 - July 2007)**  
**Location:** University of South Alabama, Department of Communication  
**Duties:** Assisted in teaching two sections each semester of CA110 (Public Speaking); gave lectures; assigned and graded work; maintained attendance and grade records.

## **Presentations**

---

Walter, M. R. (2023). AI in Medical Education and Practice. Lecture presented at the USA Whiddon College of Medicine Faculty Friday Seminar series, Mobile, AL.

Walter, M.R. (2017). Introduction to Quality Matters. Presented to Integrative Studies faculty at the University of South Alabama.

Walter, M.R. (2017) 20 Minute Tuesday. Presented at the Innovation in Learning Center and broadcast on Facebook Live.

Walter, M.R. (2015). Motivation. Presented to students enrolled in the Doctor of Business Administration program at the University of South Alabama Mitchell College of Business.

### **Conference Presentations and Proceedings**

---

Walter, M.R. (2023). Why I chose to embrace ChatGPT (and why you should too). Workshop presented at the Conference on Teaching and Learning (CoTL), University of South Alabama, Mobile, AL.

Walter, M.R. (2018). Quality Matters: Your Partner in Quality. Interactive Workshop presented at the South Alabama Conference on Teaching and Learning, Mobile, AL.

Boyd, B., Gao, Y., Andreo, E., Ostwinkle, C., Simunich, B., & Walter, M. (2018), *QM Rubric Updating: A Panel Discussion*. Panel presented at the QM Connect Conference, St. Louis, MO.

Delmas, P., & Walter, M.R. (2017, May). Increasing the Value of Online and Blended Courses Through Quality Matters Review. Paper presented at the 7th Annual South Alabama Conference on Teaching and Learning, Mobile, AL.

Walter, M.R. (2016). Help! My Course is a Mess! Using QM Standards to “Clean Up” Your Online Courses. Paper presented at the 6th Annual South Alabama Conference on Teaching and Learning, Mobile, AL.

Walter, M.R. (2016, November). CARE about Your Faculty - Implementing QM Templates in Training. Poster presented at the 8th Annual Quality Matters Conference on Quality Assurance in Online Learning, Portland, OR.

Khalsa, G., Rogers, S., McCall, M., Jokelova, A., Ferrell, M., & Bryan, W. (2012). A framework for LMS migration. In T. Amiel & B. Wilson (Eds.), *Proceedings of World Conference on Educational Multimedia, Hypermedia and Telecommunications* (pp. 2272–2276). Chesapeake, VA.

### **Notable Service**

---

USAonline Advisory Committee, 2012

Quality Matters Coordinator, 2015-Present

CoTL Steering Committee, 2016-2017

Quality Matters 6th Edition Rubric Committee, 2017-2018

Department of Communication Alumni Committee (Chair), 2017-2018, 2022-2023 (Member)

USA Department of Communication High School Public Speaking Contest, 2017-2021

USA Department of Communication Lambda Pi Eta Advisor, 2017-2023

USA Department of Communication United Way Representative, 2017-Present

USA Department of Communication SouthFund Representative, 2018-Present  
Publications and Website Committee, 2018-Present  
Accreditation and Assessment Committee, 2019-Present  
LMS Review Taskforce, 2019  
Lecture Capture System Review Panel, 2019  
Graduation Reception Committee, 2022-Present  
Legacy Committee Member for 7th Edition of the Quality Matters Rubric, 2022-2023  
DFT Search Committee, 2023  
Undergraduate Curriculum (Chair), 2023-Present  
Undergraduate Studies Committee, 2023-Present  
Second Year Experience Faculty Fellow, 2023-2024

## **Thesis**

---

Walter M. R (2009). Campaigning in the new millennium: How the new media affects College students' attention to and participation in the Political process. Unpublished thesis, University of South Alabama.

## **Memberships**

---

Quality Matters Instructional Design Association

## **Workshops, Led or Co-led**

---

Aligning Objectives and Assessments  
Accessibility in the Online Classroom  
Best Practices in USAonline  
Camtasia Relay  
Camtasia Studio  
Classroom Presentation Skills  
Collaborative Learning Strategies  
E-College Training for Faculty  
Graduate Student Learning Management System Training  
Microsoft Office Mix  
Sakai Training for Faculty  
Quality Matters Active Learning Strategies  
Quality Matters Aligning Instructional Materials, Activities & Tools with Objectives  
Quality Matters Applying the QM Rubric Workshop  
Quality Matters Connecting Learning Objectives and Assessments Workshop  
Quality Matters Developing Activities to Engage Your Learners  
Quality Matters Developing Consistent Navigation  
Quality Matters Helping Learners Track Their Progress  
Quality Matters Increasing Learner Engagement with Web 2.0 Tools  
Quality Matters Master Reviewer Recertification Course  
Quality Matters Measurable, Precise, Consistent and Clear Objectives

Quality Matters Peer Reviewer Course  
Quality Matters Rethinking Assessments for Application & Engagement  
Quality Matters Rethinking Content for the Online Classroom  
Quality Matters Using the Flipped Approach for Synchronous Online Learning

## **Certifications**

---

Sakai Learning Management System Certification (2012)  
Quality Matters Face to Face Facilitator (2013)  
Quality Matters Peer Reviewer (2013)  
Quality Matters Online Facilitator (2014)  
Quality Matters Master Reviewer (2015, 2023)  
Quality Matters Certified Course Review Manager (2015)  
Quality Matters Teaching Online Certificate (2016)  
Quality Matters Peer Reviewer Course Facilitator (2016)  
Canvas Fundamentals Training (2019)  
Quality Matters Master Reviewer Course Facilitator (2023)

## **Professional Development**

---

Getting Started with Team-Based Learning, 2017  
Creating Infographics for Learning, 2017  
Cybersecurity Awareness Training, 2017, 2019  
Mosaic: Prevent Discrimination and Harassment Together, 2017, 2019, 2021, 2023  
Mosaic: Prevent Sexual Violence Together, 2017, 2019, 2021, 2023  
New Faculty Scholars Program, 2017-2018 Cohort  
Faculty Development Day, 2017, 2018  
Quality Matters Master Reviewer Recertification, 2018, 2019, 2020  
ACUE Course in Effective Teaching Practice, 2018-2019  
South Alabama Conference on Teaching and Learning, 2018, 2019, 2020  
Quality Matters Conference, 2016, 2017, 2019  
ILC Summer Institute, 2020  
Adobe “Design Fun Apps with Your Students” Course, 2020  
AGSC/Stars Webinar, 2021  
ILC “March Madness” Mini-Course, 2021  
Camtasia Studio Training, 2021  
Creating Infographics with Adobe Express, 2022  
Adobe Express Train the Trainer, 2022  
Embracing the Power of Generative AI Webinar, 2023  
Demystifying Generative AI Webinar, 2023  
Information Security Awareness Training, 2024  
ILC Student Panel on Diversity and Inclusion, 2024  
LevelUP Your Course Mini-Course, 2024

